



Educating and Inspiring Our Community through Wyoming's Extraordinary Skies

Wyoming Stargazing Cancellation Policy

The satisfaction of our customers is Wyoming Stargazing's primary concern. We strive to offer the most engaging, inspiring, and educational programs possible. Whenever possible, Wyoming Stargazing will use our telescopes to offer extraordinary views of objects in the night sky. However, sometimes that is just not possible because of the weather. In the event of cloudy, rainy, or snowy weather Wyoming Stargazing will decide by **7 p.m. on the day of the program** to either cancel the stargazing program or to do an alternative astronomy program if possible. Wyoming Stargazing **WILL NOT** charge anything if we decide to cancel because of bad weather (except for the 6% nonrefundable online booking fee if you booked yourself online). Wyoming Stargazing **WILL charge the full amount of the program if the customer decides to cancel or rebook for any reason, except for emergencies, within 48 hours of the scheduled start time of the program.**

Indoor Astronomy Programs

In the event of bad weather Wyoming Stargazing can sometimes offer an indoor, engaging, and interactive, multimedia astronomy presentations **if the clients or hotel can offer a suitable indoor space**. We'll give you a virtual tour of the universe and answer all the burning questions you've had about how the Universe formed, how it will end, life on other worlds, and so much more. These programs can be tailored to any length at the request of the customer. We also have an inflatable portable planetarium that can be setup in large indoor spaces that are at least 20 ft. x 20 ft. and have ceilings at least 16 ft. high. Wyoming Stargazing charges the same amount for these indoor private programs as we do for outdoor private programs.